Section 3 Revised Page 30

3.0 - DESCRIPTION OF SERVICE

3.5 <u>811 DIALING SERVICE</u> (Cont'd)

3.5.2 Service Requirements and Conditions (Cont'd)

- H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

3.6 <u>211 Dialing Service</u>

3.6.1 General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement, available in specified areas, for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105 and Section 1-11-770 of South Carolina Code of Law.
- B. To provide access to a 211 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 211 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 211 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3.1 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2.2 of this Tariff apply.
- G. Directory listings may be provided for 211 at rates and regulations as specified in Section 2.26 of this Tariff.

Issued: 4/23/09 By: Ronald K. Nesmith
Effective: 5/10/09 Title: Chief Regulatory Officer

(N)

(N)

1 Tue. Chief Regulatory Officer

3.0 - DESCRIPTION OF SERVICE

3.6 <u>211 Dialing Service (Continued)</u>

(N)

3.6.1 General (Continued)

- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - -1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Wireless

Operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

3.6.2 Service Requirements and Conditions

- A. All 211 providers must be certified by the State Budget and Control Board as directed in Section 1-11-770 of the State of South Carolina Code of Law. The State Budget and Control Board will allocate 211 numbers.
- B. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Section A3, of this Tariff will apply.
- C. The 211 Dialing Service is provided where facilities permit.
- D. The 211 subscriber should work separately with cellular companies to ascertain whether Type I cellular customers will be able to reach community information and referral services provided by dialing 211.

(N)

3.0 - DESCRIPTION OF SERVICE

3.6 211 Dialing Service (Continued)

(N)

3.6.2 Service Requirements and Conditions (Continued)

- E. The 211 subscriber should work separately with competing local exchange providers to ascertain that its end user customers will be able to reach community information and referral services provided by dialing 211.
- F. 211 will be provided under the following conditions.
 - 1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 211 Dialing Service.
 - 3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 4. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided by the 211 subscriber utilized, directly or indirectly, with the 211 Dialing Service which fails to comply with regulations and conditions set forth herein, upon five(5) days notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it received written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.
 - 5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.

(N)

3.0 - DESCRIPTION OF SERVICE

3.6 <u>211 Dialing Service (Continued)</u>

(N)

3.6.2 Service Requirements and Conditions (Continued)

- 6. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- G. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply.
 - 1. The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. The 211 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.
 - 3. The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- H. The Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(N)

3.0 - DESCRIPTION OF SERVICE

3.7 511 Dialing Service

(N)

(N)

3.7.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Farmers Telephone Cooperative Inc. for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3.1 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 511 number.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2.2 of this Tariff apply.
- G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 2.26 of this Tariff.
- H. Access to 511 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Wireless

Operator assisted calls to the 511 subscriber will not be completed.

- I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

3.0 - DESCRIPTION OF SERVICE

3.7 <u>511 Dialing Service (Continued)</u>

(N)

3.7.1 General (Continued)

K. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

3.7.2 Service Requirements and Conditions

- A. The use of 511 Service in South Carolina is granted specifically to the South Carolina Department of Transportation through the South Carolina Public Service Commission Order No. 2008-91 (Docket No. 2007-328-C). Should the FCC or the SC PSC recall the use of 511, the 511 subscriber will return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, and subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of 511 codes. If a recall is affected, the Company will work with the 511 subscriber affected by such recall to transfer their service arrangements to a 7 or 10 digit dialing arrangement. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- B. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Section A3, of this Tariff will apply.
- C. The 511 Dialing Service is provided where facilities permit.
- D. The 511 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach travel information services provided by dialing 511.
- E. The 511 subscriber should work separately with competing local exchange providers to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.
- F. 511 will be provided under the following conditions.
 - 1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.

(N)

3.0 - DESCRIPTION OF SERVICE

3.7 <u>511 Dialing Service (Continued)</u>

(N)

3.7.2 Service Requirements and Conditions (Continued)

- 3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
- 5. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.
- 6. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.
 - 1. The 511 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

FTC Diversified Services, Inc.

Section 3 Original Page 30-7

3.0 - DESCRIPTION OF SERVICE

3.7 511 Dialing Service (Continued)

(N)

3.7.2 Service Requirements and Conditions (Continued)

- H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

3.8 Multiline Hunt Queuing

3.8.1 General

- A. Queuing provides the capability to automatically queue calls to a Multiline Hunt Group when all lines in the hunt group are busy.
- B. Applicable Service Charges as specified in Section 4.6 of this Tariff will be incurred in addition to the rates and charges in section 4.18 and Appendix A.

3.9 Remote Call Forwarding Service

3.9.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number (the RCF number) and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the RCF subscriber's central office line (the terminating telephone number) in a different exchange. The central office line on which the remote call terminates cannot be equipped with Call Forwarding or Remote Call Forwarding. RCF will be provided when the terminating telephone number is within the same Local Calling Area of the call forwarding central office.

3.9.2 Regulations

- (A) Remote Call Forwarding (RCF) service is offered subject to availability of suitable facilities.
- (B) RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunks groups. Only one forwarding number is permitted per group.
- (C) RCF is not offered where the calls are terminated to a coin telephone.

(N)

3.0 - DESCRIPTION OF SERVICE

3.9 Remote Call Forwarding Service (Continued)

(N)

3.9.2 Regulations (Continued)

- (D) The Telephone Company does not guarantee identification of the originating telephone number to the RCF customer.
- (E) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- (F) RCF is not represented as suitable for the satisfactory transmission of data.
- (G) Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- (H) Service Connection Charges as specified in the Rates and Charges section following may also apply.
- (I) Charges for the call to the Remote Call Forwarding number shall be the responsibility of the calling party.
- (J) The RCF subscribing customer is responsible for any toll charges that are incurred for the portion of the calls between the RCF number and the terminating number.
- (K) When the Call Forwarding number is to be located in a multi-office exchange, the Telephone Company will determine the serving Central Office.
- (L) Each RCF group is entitled to one alphabetical (White Page) listing at no additional charge in the directory which serves the associated RCF central office. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply.
- (M) Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.
- (N) RCF service provides for handling only one call at a time. An additional RCF service is required for each additional call to be handled while the first call continues.
- (O) When the RCF customer receives a business directory listing, calls will not be forwarded to a company provided telephone number for which residential rates apply.
- (P) Where calls are to be forwarded to telephone service other than that of the RCF customer, it shall be the responsibility of the RCF customer to obtain permission for such forwarding from the customer to the other service and to determine a mutually acceptable number of access paths.

(N)

FTC Diversified Services, Inc.

Section 4 2 nd Revised Page 11

MAXIMUM

4.0 MAXIMUM RATES

4.15 811 Dialing Service (Continued)

4.15.1 Application of Rates (Continued)

(F) A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

4.15.2 Charges applicable to the 811 Dialing Service Subscriber:

(A)	Service establishment	\$600.00
(B)	Central Office Activation Per Central Office	\$250.00
(C)	Change of Point-to Number by Subscriber Per Central Office	\$ 19.95

4.16 211 Dialing Service

(N)

4.16.1 Application of Rates

- (A) A one time service establishment charge shall apply per 211 activation.
- (B) A one-time Central Office Activation charge shall apply per Central Office.
- (C) 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
- (D) Applicable service order charges as specified in Section 4.6 and Appendix A of this Tariff will apply, in addition to the following rates.
- (E) A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
- (F) A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic Local Calling Area.

4.16.2 Charges applicable to the 211 Dialing Service Subscriber:

(A)	Service establishment	MAXIMUM \$600.00
(B)	Central Office Activation Per Central Office	\$250.00
(C)	Change of Point-to Number by Subscriber Per Central Office	\$ 19.95

(N)

FTC Diversified Services, Inc.

Section 4 Original Page 11-1

MAXIMUM

4.0 MAXIMUM RATES

4.17 511 Dialing Service

(N)

4.17.1 Application of Rates

- (A) A one time service establishment charge shall apply per 511 activation.
- (B) 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
- (C) Applicable service order charges as specified in Section 4.6 and Appendix A of this Tariff will apply, in addition to the following rates.
- (D) A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
- (E) A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area.

4.17.2 Charges applicable to the 511 Dialing Service Subscriber:

(A)	Service establishment	\$600.00
(B)	Central Office Activation	
	Per Central Office	\$250.00
(C)	Change of Point-to Number by Subscriber	
	Per Central Office	\$ 19.95

4.18 Multiline Hunt Queuing

4.18.1 Central Office Feature Options -- Queuing

Standard Decording	dard Recording per hunt group	MAXIMUM Monthly Nonrecurring		
•		\$20.00	\$250.00	
Per Line Arranged			NA	\$ 10.00
Per Queue Slot			NA	\$ 20.00

(N)

FTC Diversified Services, Inc.

Section 4 Original Page 11-2

4.0 MAXIMUM RATES

4.19 Remote Call Forwarding Service

(N)

4.19.1 Application of Rates

(A) Charges for the Remote Call Forwarding Feature and additional access paths are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange line rates do not apply at the call forwarding location.

MAXIMUM

Remote Call Forwarding

Per arrangement, monthly \$30.00

Per forwarding access path

Applicable Call Forwarding

call feature rate

(B) Message charges applicable to remotely call forwarded calls will be comprised of two separated charges as follows:

- 1. Between the originating station and the call forwarding location the charge for this portion of a remotely forwarded call will be the charge specified in this or any other applicable Tariff for the type of call involved and will be the responsibility of the calling party.
- 2. Between the call forwarding location and the terminating station the RCF customer is responsible for the applicable usage charges for the applicable customer dialed station charges specified in this or any other applicable Tariff. These charges apply to all calls answered at the terminating location, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(N)

Issued: 4/23/09 By: Ronald K. Nesmith

Effective: 5/10/09 Title: Chief Regulatory Officer

FTC Diversified Services, Inc. Kingstree SC

Issued: April 23, 2009 By: Ronald K. Nesmith, CRO

CURRENT PRICE LIST

Appendix A 1st Revised Page 6 Effective: May 10, 2009

Current Prices

			Current Prices		
Section	Service Description	<u>Monthly</u>		<u>NRC</u>	
4.13	Auxiliary Line Service				
4.13	Per Residential Line	9.00			
4.13	Per Business Line	18.00			
4.14	Optional Calling Plans				
4.14.1	Region Plus – Residential	\$ 23.50			
4.14.1	- Business	43.50			
4.14.1	Usage, per minute	.035			
4.14.1	Detail Billing, per month	3.00			
4.14.2	Nationwide Plan – Residential	35.00			
4.14.2	Usage, per minute	.035			
4.14.2	Detail Billing, per month	3.00			
4.14.3	Nationwide Plan for Business	20.00			
4.14.3	Detail Billing, per month	3.00			
4.15	811 Dialing Service				
4.15.2	811 Dialing Service Charges				
4.15.2	Service Establishment			400.00	
4.15.2	Central Office Activation			150.00	
4.15.3	Change to Point-To Number			13.50	
4.16	211 Dialing Service				(N)
4.16.2	211 Dialing Service Charges				(14)
4.16.2	Service Establishment			400.00	
4.16.2	Central Office Activation			150.00	
4.16.3	Change to Point-To Number			13.50	
4.17	511 Dialing Service				
4.17.2	511 Dialing Service Charges				
4.17.2	Service Establishment			400.00	
4.17.2	Central Office Activation			150.00	
4.17.3	Change to Point-To Number			13.50	
4.18	Multiline Hunt Queuing				
4.18	Standard – per hunt group			100.00	
4.18	Per Line Arranged			1.00	
4.18	Per Queue Slot			10.00	
4.19	Remote Call Forwarding Service				
4.19.1	Each Arrangement			19.50	

(N)